



Visitors' Rules & Regulations

Facilities operated by Erlebnis Akademie AG, www.eak-ag.de, T +49 9941/90 84 84-0

We ask visitors to our Treetop Walk to observe the following rules:

- › You use the whole facility of the Treetop Walk at your own risk.
- › Access to the premises is only permitted during opening hours and with a valid admission ticket. By purchasing an admission ticket, you accept the Visitors' Rules and Regulations. It is not permitted to enter or to remain on the premises outside opening hours.
- › Children under 14 years are only permitted to enter when accompanied by an adult. Adults responsible for any children are personally accountable for the safety of those children. Accompanying persons must fulfill their supervisory duties!
- › Smoking or lighting fires is strictly forbidden on all the premises, all year round.
- › In case of a sudden change in weather (e. g. thunderstorm, windstorm, hail and ice), visitors must follow the directions of the personnel, and the treetop walk as well as the view tower must be left immediately if requested.
- › If the facility has a slide: The slide is an additional service of the Treetop Walk and has to be paid either directly at the slide entrance or at the ticket office. The opening hours of the slide can differ to the opening hours of the treetop walk. If it rains or in case of high air humidity the slide is closed or can be closed at short notice. The use of the slide is allowed for persons from 6 years of age and is at own risk. Sliding is only allowed by using a sliding mat, per mat only one person is permitted. Guests with the following health conditions are prohibited from sliding: persons with a cardiac pacemaker, pregnant women and persons with any physical conditions that may be aggravated by the slide.

It is forbidden:

- › to take animals on the treetop walk.
- › to enter the facility with inline skates, pedal-scooters, bicycles, etc.
- › to enter rooms or areas which are not intended for use by visitors.
- › to carry someone on the shoulders.
- › to lean out over the railing of the treetop walk or tower, or to throw objects from the walkway or the tower.
- › to discard garbage other than in the garbage cans provided.
- › to enter the facility under the influence of alcohol, drugs or any other narcotics or to consume any at the facility.
- › to carry weapons or anything that may be used as a weapon with you on the premises.

Please note:

- › In snow or when wet, the treetop walk and access paths may be slippery.
- › We would like to inform visitors that the ticket office, the viewtower and the exit area are under video surveillance. The recordings are only used when there is loss or theft of or damage to property of visitors or of the operator, or some such event. In such a case, the recordings will be handed over to the respective authorities.
- › In case of unlawful actions and/or infringement of regulations (including the Visitors' Rules), the employees of the operator are entitled to expel or to bring charges against those involved.
- › More information about visitors' rights according to the European Data Protection Directive 95/46/EG in its current version can be found at www.datenschutz.de. On May 25th, 2018 a new directive will become applicable, replacing European Data Protection Directive 95/46/EG. The new directive can be found at the website of the BfDI: www.bfdi.bund.de.
- › It is permitted to make all kinds of audio and motion picture recordings as well as to take pictures, but only for private (souvenir) purposes or for editorial purposes directly in connection with the Treetop Walk or the Erlebnis Akademie AG.
- › For commercial photo, film and audio recordings, written permission from the Erlebnis Akademie AG is required. In this case, please contact our press department ahead of time (info@eak-ag.de; subject line: Presseanfrage/Press Inquiry).
- › Without permission prior to recording, it is not permitted to use any recording commercially. Violations may result in claims for damages.
- › In the case of sound, film or photo recordings either on behalf of or with permission from the operator, visitors may appear as part of such recordings. The visitor agrees unconditionally to the contentually, temporally and territorially unlimited use of such recordings. Thus, no claims can be made by any visitors involved in recordings, including any claims regarding remuneration.
- › By buying an entrance ticket or visiting the treetop walk, the visitor declares his or her consent to Erlebnis Akademie AG, or any third party assigned or authorised by eak AG, producing, copying or utilising in a contentually, temporally and territorially unlimited manner, sound, motion picture or photo recordings which show the visitor as a visitor of the treetop walk. No claims can be made by any visitors involved in such recordings, including any claims regarding remuneration or compensation.
- › By purchasing a ticket or visiting the treetop walk, the visitor acknowledges that on the treetop walk or anywhere on the premises, other visitors may make sound, motion or still picture recordings, which show the visitor as a visitor of the treetop walk. Erlebnis Akademie AG bears no liability for such recordings; this applies especially to cases in which these recordings are publicised on the Internet (e.g. social media platforms such as Facebook, inter alia). This does not affect any rights of the visitor against a third party which makes or publicises such recordings.

Every visitor is obliged to familiarise himself with the Visitors' Rules before entering and to comply with the rules whenever at Treetop Walk facility.

Operator: Erlebnis Akademie AG, 93444 Bad Kötzing
Entered in the Commercial Registry of Regensburg, HRB 8220